

09/966,027
Art Unit 3693
9381.00

1. (Currently amended) ~~An~~ A self-service network comprising

a) a network server and

b) a plurality of self service terminals

communicatively couplable to the server, which cooperate with the server to execute financial transactions, each terminal including means for sending performance data to the server which indicate, for each individual transaction executed by the terminal, the type of transaction and the time of occurrence of the transaction

~~is representative of the occurrence of operations carried out by the terminal.~~

2. 3. (Cancelled)

4. (Original) A network according to claim 1, wherein each terminal includes means responsive to commands received from the server and for altering the operation of a respective terminal.

5. (Currently amended) A network according to claim 1, wherein each terminal includes means responsive to server commands ~~and~~ for altering the value of a usage charge charged to a user of a respective terminal.

09/966,027
Art Unit 3693
9381.00

6. - 11. (Cancelled)

12. (Currently amended) A server for a self- service network, the server comprising:

- a) means for receiving performance data over the network which data is representative of the occurrence of operations carried out by a terminal in the network; and
- b) means for analyzing the data to determine ~~performance patterns for~~ volume of transactions at particular times of the terminal.

13. (Original) A server according to claim 12, wherein the performance data is representative of customer usage of the terminal.

14. (Original) A server according to claim 13, wherein the performance data includes information representative of the type of transactions and/or of the time at which transactions are initiated at the terminal.

15. (Original) A server according to claim 12, further

09/966,027
Art Unit 3693
9381.00

comprising means for issuing commands to the terminal to alter the operation of the terminal

16. (Original) A server according to claim 15, wherein the server is arranged to issue a command to the terminal to alter the value of a usage charge charged to a user of the terminal.

17. - 21. (Cancelled)

22. (Original) A method of operating a self- service terminal comprising the steps of:

- (a) determining an expected usage pattern of the terminal, and
- (b) automatically adjusting the value of a usage charge dependent on the expected usage pattern.

23. (Original) A method according to claim 22, wherein the expected usage pattern is determined by analyzing historical data representing usage of the terminal over a predetermined period of time.

24. (Original) A method according to claim 23, wherein the historical data includes information about the type of

09/966,027
Art Unit 3693
9381.00

transactions carried out at the terminal.

25. (Original) A method according to claim 23, wherein the historical data includes information about the time at which transactions have been carried out at the terminal.

26. (Original) A method according to claim 22, wherein the expected usage pattern includes information about the volume of transactions carried out at the terminal at different times of the day and/or on different days.

27. (Original) A method according to claim 22, wherein the expected usage pattern is determined by analyzing the effect on terminal usage caused by events which are not operational events of the terminal.

28. (Original) A method according to claim 22, wherein the usage charge is adjusted dependent on the determined expected usage pattern and on collateral data representing events which are not operational events of the terminal.

29. (Original) A method according to claim 22, further comprising the step of:

(c) displaying the amount of the usage

09/966,027
Art Unit 3693
9381.00

charge at the terminal immediately before the transaction is ready to be processed.

30. (Original) A method according to claim 22, further comprising the step of:

(c) displaying the amount of the usage charge at the terminal before or during the user interaction steps at the user interface of the terminal which lead up to the transaction being ready to be processed.

31. (New) A method of operating an ATM, comprising:

- a) charging customers for services rendered by the ATM;
- b) predicting a time when usage of the ATM by customers will increase, and
- c) increasing charges at the ATM during said time.

32. (New) Method according to claim 31, wherein the time coincides with public events occurring near the ATM.